**Person Specification – Security officer**

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| **Criteria** | **Essential** | **Desirable** |
| Education/Qualifications | Good command of the English language verbal and writtenValid SIA Licence | First Aid CertificateSIA Door Supervisor Licence |
| Knowledge and Experience | Experience, willingness and ability to work flexiblyKnowledge of emergency procedures | Knowledge of safeguarding of adults and young peopleKnowledge of ensuring health and safety regulations are met and adhered to Experience of working and liaising with vulnerable peopleAn understanding of supported and generic housing provision and prevention of anti social behaviour |
| Skills and abilities | Ability to complete paperwork accurately and professionally To communicate effectively with management and staffAbility to plan and prioritise workload Ability to monitor individuals with challenging behaviours and resolve conflict and confrontationAbility to analyse, interpret, make judgements and decisions | Ability to carry out effective patrolsHighly motivated individualFlexible and willingness to learn procedures |
| Attitude | Commitment to working with Palm Cove Society and its target groupsNon judgemental approachTo be approachable and friendlyProfessional attitude at all times |  |