**Person Specification – Security officer**

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| **Criteria** | **Essential** | **Desirable** |
| Education/Qualifications | Good command of the English language verbal and written  Valid SIA Licence | First Aid Certificate  SIA Door Supervisor Licence |
| Knowledge and Experience | Experience, willingness and ability to work flexibly  Knowledge of emergency procedures | Knowledge of safeguarding of adults and young people  Knowledge of ensuring health and safety regulations are met and adhered to  Experience of working and liaising with vulnerable people  An understanding of supported and generic housing provision and prevention of anti social behaviour |
| Skills and abilities | Ability to complete paperwork accurately and professionally  To communicate effectively with management and staff  Ability to plan and prioritise workload  Ability to monitor individuals with challenging behaviours and resolve conflict and confrontation  Ability to analyse, interpret, make judgements and decisions | Ability to carry out effective patrols  Highly motivated individual  Flexible and willingness to learn procedures |
| Attitude | Commitment to working with Palm Cove Society and its target groups  Non judgemental approach  To be approachable and friendly  Professional attitude at all times |  |