



Environmental policy

Palm Cove recognises that our activities interact with the environment in a variety of ways. These activities have a significant impact in the key areas of:

- Use of limited resources in the use of gas, electricity and water in our residences and offices
- Cause harmful emissions from the production of electricity and other utilities used by us

The Society recognises that it has a responsibility to help protect the environment wherever it has an opportunity to do so, be a responsible neighbour and to provide a comfortable environment for our employees to work in.

As such, the Society is committed to:

- Through regular monitoring and senior management review of environmental performance we will set objectives and seek to continually improve our performance.
- Continual improvement in the environmental impact of our activities
- Improving the environmental benefits provided by our services wherever possible
- Preventing pollution
- Complying with all relevant legal, customer, and other third party requirements
- Adopting best practices applicable to our activities wherever practicable

The Society will achieve these commitments by:

- The implementation and maintenance of an Environmental Management System that is independently certified as compliant with ISO 14001:2015
- Employing processes that
 - identify the aspects of our activities that have an environmental impact and quantifying the significance of each aspect
 - implement actions to minimise the negative, and enhance the positive, environmental impacts identified
- Ensuring that our employees, suppliers, contracting entities and service users are aware of their role in supporting the Society's commitments and environmental objectives
- Training our employees in good environmental protection practices and encouraging employee involvement in environmental improvement initiatives
- Continually monitoring the environmental impact of our activities

The implementation of this Environmental Policy is fundamental to the success of the Society's business and must be supported by all employees as an integral part of their daily work.

This Policy is publicly available to interested external parties upon request.

Yvonne Hall Managing Director

23rd September 2020

Meg Heath Operations Director

23rd September 2020